

Havering Health and Wellbeing Board

Action from January 2019 meeting

The CCG had decommissioned Health Analytics and this had subsequently had a negative impact on the flow of information between the CCG and other agencies. An update to be provided on the progress of escalating the matter in order to resolve the issue.

Action update

The Health Analytics replacement service, Discovery data service, went live in September 2018 as planned. The technical aspects of the service were operational from 1 September 2018 but the CCGs were unable to establish Data sharing contracts with the member practices meaning the system could not be utilised as originally envisaged. The General Practice concerns over data sharing contracts has resulted in a delay to information sharing for Health Checks, Child Immunisations Diabetic Retinopathy and Child Health checks.

The CCG has established a working group to help resolve the issues. The group consists of representatives from all interested parties: Local Authorities, North East London Foundation Trust, General Practices from each borough and Data protection Officers. In addition to the working group external legal advisors have been consulted along with Practice representatives and the Local Medical Council to address the concerns.

Practices are now starting to sign the Data sharing agreements and associated documentation. As at 4/3/2019, 19 Barking and Dagenham (B&D) practices had signed, 21 Havering Practices have signed and 6 Redbridge Practices have signed. The remaining Redbridge practices are expected to sign during the week commencing Monday 10 March. No known issues exist for the B&D practices and the outstanding data sharing agreements are being chased. In Havering the CCG presented the data sharing documentation to the Havering Federation, who expressed concerns and asked for more information, until the additional is provided the Federation will not be recommending that Havering practices signed up to the agreements.

Each CCG is talking to its member practices on a one to one basis to understand any concerns and to encourage the practices to sign the data sharing agreements. No steps are required in respect to the technical solution which is functioning as per its agreed specification.

4 March 2019